

Telecommunications Carriers AUTHORIZED UTILITY REPRESENTATIVE FORM

CERTIFICATED COMPANY INFORMATION

Company Name: United Telephone Company of the Carolinas, LLC			FEIN/SSN:		
DBA/FKA: CenturyLink			Telephone # 919-554-7720		
Mailing Address: 150 Fayetteville St., Mail Ste 970					
City: Raleigh		State: NC		ZIP Code: 27601	
ILEC	X	IXC	X	CLEC	Wireless ETC

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System		
Mailing Address: 2 Office Park Court Suite 103		
City: Columbia	State: SC	ZIP Code: 29223

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION

General Manager					
Name: Jimmy Burke					
Address: P.O. Box 3348					
City: Greenwood		State: SC		ZIP Code: 29648	
Phone: 864-388-1455		Email: J.E.Burke@lumen.com		Fax: 864-942-9746	
Emergency Contact – Non Office Hours					
Name: UNicall					
Phone: 866-864-2255		Email:		Fax:	
Customer Relations/Complaints Rep					
Name: Kandi Gaines					
Address: 555 Lake Border Drive					
City: Apopka		State: FL		ZIP Code: 32703	
Phone: 407-889-6388		Email: uswpuc@lumen.com		Fax: 407-814-5749	
Complaints Rep for Complaint Escalation					
Name: Scott Belka					
Address: 931 14th Street					
City: Denver		State: CO		ZIP Code: 80202	
Phone: 720-779-8369		Email: scott.belka@lumen.com		Fax: 720-578-2751	
Customer Toll Free Contact Number: 800-201-4099					
Engineering Operations					
Name: Bobby Shatterly					
Address: 1875 North 20th St					
City: Morehead City		State: NC		ZIP Code: 28557	
Phone: 336-515-9578		Email: James.R.Shatterly@lumen.com		Fax:	
Test and Repair					
Name: Dennis Reynolds					
Address: 2207 Highway 72 & 221 East					
City: Greenwood		State: SC		ZIP Code: 29649-8530	
Phone: 864-388-1301		Email: Dennis.E.Reynolds@lumen.com		Fax: 864-223-5621	

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Annual Report Form Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Dual Party Invoice Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Universal Service Fund Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Gross Receipts Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Lifeline Contact			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst – State Government Affairs	Date: 1/10/2022

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND

Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201